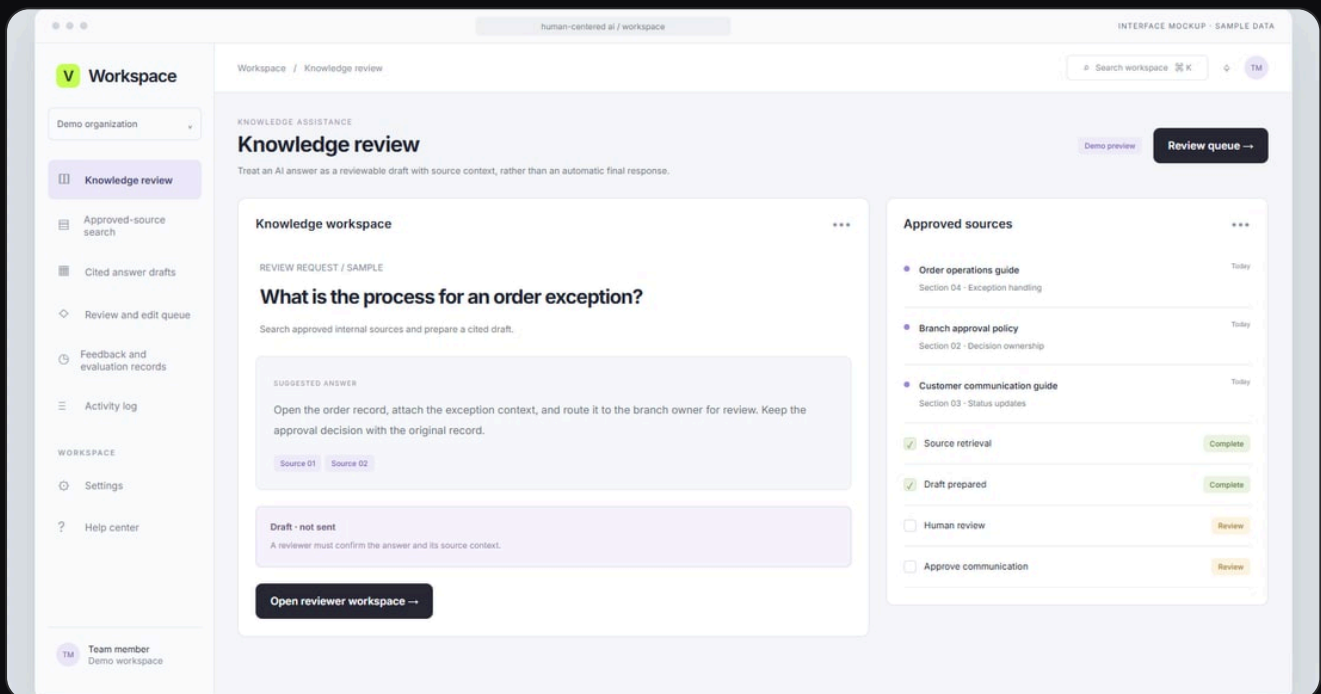


Human-centered AI.

Source-backed answer drafts with a clear human review step before customer communication.



Interface mockup with sample data · Not an original application screenshot

Knowledge retrieval

AI evaluation

Human review UX

Client name not published · Portfolio summary edition

What the project focuses on.

Treat an AI answer as a reviewable draft with source context, rather than an automatic final response.

FEATURE 01

Approved-source search

Keep retrieval focused on approved material.

FEATURE 02

Cited answer drafts

Connect suggested answers to supporting sources.

FEATURE 03

Review and edit queue

Give reviewers room to edit before communication.

FEATURE 04

Feedback and evaluation records

Capture feedback to support ongoing evaluation.

Workflow at a glance

STEP 01

Search approved sources

STEP 02

Prepare a cited draft

STEP 03

Review and edit

STEP 04

Approve communication

This overview communicates the project's intended business flow; it is not a technical specification or original system diagram.

The business objectives.

The project's focus translated into practical goals for the people using it.

OBJECTIVE 01

Staff could find relevant approved material in one place.

OBJECTIVE 02

Reviewers could inspect the source of each suggested answer.

OBJECTIVE 03

Unsupported drafts could be rejected before reaching a customer.

Design considerations

- Keep suggestions separate from approved actions.
- Retain source context for reviewer inspection.
- Evaluate uncertain outputs and escalation paths before operational use.

About this brief

Prepared from the current portfolio summary. Client identities, original screenshots, delivery dates, and measured results were not supplied. The images are reconstructed interface mockups with sample data; business benefits describe objectives, not verified outcomes.

[View the project on Velgra's website](#)