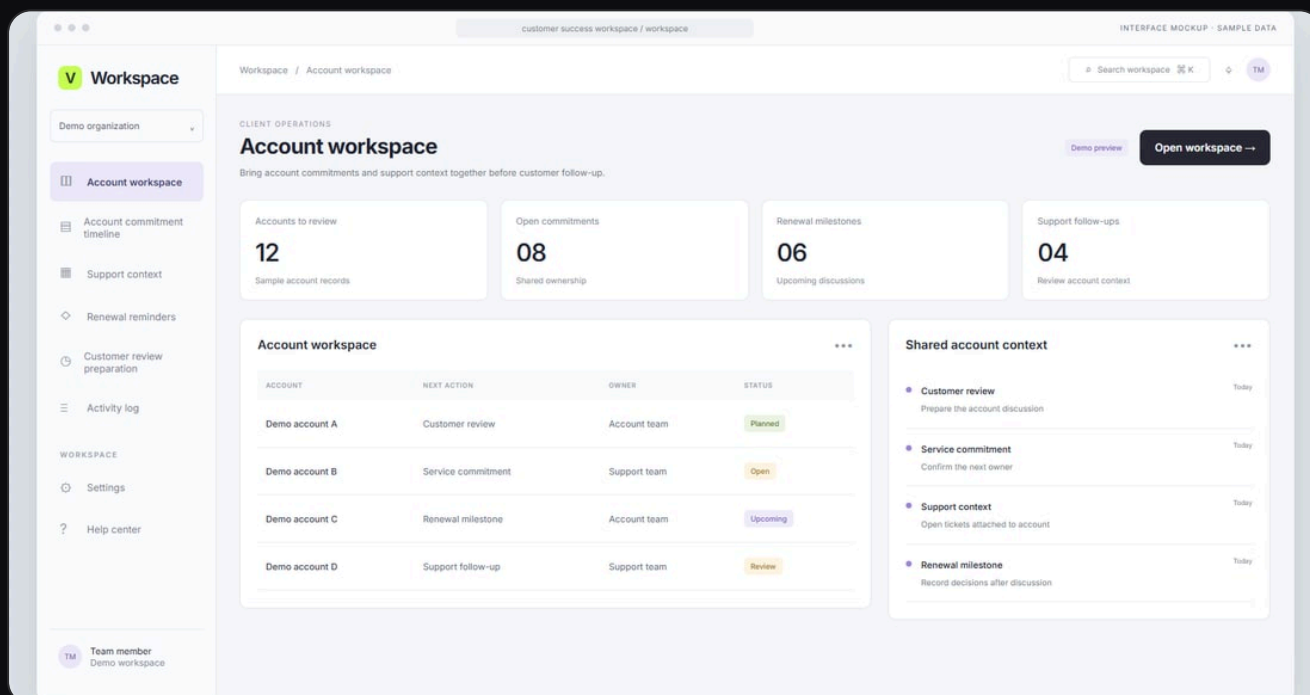




PROJECT BRIEF / SAAS

Customer success workspace.

A shared view of account commitments, open issues, and upcoming renewals.



Interface mockup with sample data · Not an original application screenshot

Customer SaaS

CRM integration

Operational reporting

Client name not published · Portfolio summary edition

What the project focuses on.

Bring account commitments and support context together before customer follow-up.

FEATURE 01

Account commitment timeline

Keep account commitments visible before follow-up.

FEATURE 02

Support context

Bring open support context into account discussions.

FEATURE 03

Renewal reminders

Make upcoming renewal conversations easier to plan.

FEATURE 04

Customer review preparation

Gather the context needed for customer reviews.

Workflow at a glance

STEP 01

Open account context

STEP 02

Review commitments

STEP 03

Coordinate follow-up

STEP 04

Prepare the renewal review

This overview communicates the project's intended business flow; it is not a technical specification or original system diagram.

The business objectives.

The project's focus translated into practical goals for the people using it.

OBJECTIVE 01

Account handoffs could preserve commitments and context.

OBJECTIVE 02

Managers could prepare reviews without combining several exports.

OBJECTIVE 03

Open actions could remain visible before renewal discussions.

Design considerations

- Define role permissions and account boundaries.
- Keep workflow decisions attached to their business records.
- Handle integration errors and exceptional handoffs clearly.

About this brief

Prepared from the current portfolio summary. Client identities, original screenshots, delivery dates, and measured results were not supplied. The images are reconstructed interface mockups with sample data; business benefits describe objectives, not verified outcomes.

[View the project on Velgra's website](#)